



Passionate Caterers Terms & Conditions

Before ordering please read the section of terms and conditions that pertain to the type of catering you are looking to book.

Corporate Catering:

1. If hot food is part of an order, we will deliver the food in insulated bags and disposable foil containers. Should you wish to have chafing dishes these are available; however the cost will depend on the size of the group & order.
2. Can accommodate most and dietary restrictions and/or needs.
3. On-site services are also available for larger groups.
4. For delivery, minimum orders of \$150.00 (within Edmonton) apply and \$200.00 outside of Edmonton.
5. Delivery costs are applicable depending on catering size. Typically \$15.00 within Edmonton & will differ outside of this location.
6. ****payment is required for the same day as delivery of pick-up****
7. GST is added to the total on all orders.
8. 48 hour advance notice is required; however we may be able to accommodate with less notice. Please call to confirm.
9. We provide disposable eco-friendly cutlery, napkins & dishware at no additional charge if required.
10. **Cancellation Policy:** Any orders to be cancelled must be done at least 48 hrs in advance. Orders cancelled between 24-48 hrs prior to catering will be charged 50% of the entire bill & orders less than 24 hrs prior to catering will be charged 100% of the bill.

Special Event Catering:

1. Delivery costs are applicable depending on catering size.
2. Rental of equipment, dinnerware, glassware etc. for your event is available.
3. A minimum of 1 week advance notice is required.
4. 50 person minimum
5. Can accommodate most and dietary restrictions and/or needs.
6. GST is added to total, along with a 18% gratuity
7. ***Payment policies***
Events up to and including \$1000.00, full payment is due prior to delivery. Payments can be made with credit card, cash or debit. Any changes to an event including guest count or cancellation must be verbally 24 hours prior to an event. A cancellation must also be accompanied by a written notice (email) 24 hours prior to an event.
Events over \$1000.00, a 50% deposit will be required one week prior to the event date. Final payment is due prior to delivery. Any changes including guest count or cancellation must be confirmed 5 full business days prior to an event. A cancellation must also be accompanied by written notification (email).

Please review and sign above Terms and return this to Passionate Caterers to secure your event

Signature: _____

Date: _____